

INQUIRE HOW
TO SAVE 20%
ON SERVICE
COVERAGE

Not just a Purchase. A Partner.



In the world of healthcare, quality and service go hand-in-hand. That's why at Erbe USA, we not only deliver industry leading technologies, but we also back each customer with invaluable technical support.

Protect your investment and meet regulatory maintenance requirements with an Erbe service agreement

An Erbe service agreement allows you to maintain the optimal performance of your Erbe equipment and to meet required performance safety standards. As a partner, we wish to give you the peace of mind about future maintenance and repair costs, and allow you to focus on what matters the most: patient care.

Our experienced technicians provide diagnostics and repairs that meet manufacturer recommendations over the lifetime of your Erbe equipment. One of our top goals is to extend the life of your product by ensuring that the maintenance, inspection, and testing meet the requirements of The Joint Commission, and Centers for Medicare and Medicaid Services (CMS).

Electrosurgery



VIO® series

Plasmasurgery



APC® series

Hydrosurgery



ERBEJET® 2

Cryosurgery



ERBECRYO® 2








As recommended, our manufacturer trained technicians check all features and functions, and perform necessary adjustments to ensure your equipment meets manufacturer specifications.

Erbe USA technical safety checks are performed utilizing proprietary software tools, test equipment, and validated processes. Examples of this service include, but are not limited to:

- ☑ Power output ranges for VIO® units
- ☑ Argon flow parameters for APC® modules
- ☑ Hydrodissection flow parameters for ERBEJET® 2 units
- ☑ Carbon dioxide pressure and flow parameters for ERBECRYO® 2 units

Manufacturer's service recommendations

Erbe's recommendation indicates that all units should have a technical safety/operational inspection at least once a year. Modifications and repairs are to be completed by Erbe or persons expressly authorized by Erbe.

Our service options at a glance		Full Service	Extended Warranty
	Annual System Certification: <ul style="list-style-type: none"> • Technical safety checks • Necessary system modifications and mechanical adjustments using OEM components • Certificate of compliance to meet performance safety standards 	■	
	Service coverage: <ul style="list-style-type: none"> • Parts, labor, and return shipment • Loaner equipment 	■	■
	Software updates: Maximize and enhance the utility of your equipment with the latest software updates	■	■
	Preferred pricing: Discount for services, parts, and labor not covered under warranty terms	50% off	25% off
	24/7 Technical Service Hotline: Contact 800-778-3723 at any time for emergency technical support	■	■

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